

### **Water Meter Upgrade Project:**

We are excited to inform you effective July 16, 2019, we will begin changing out the remainder of our water meters to Master Meters. A large majority of our customers already have this “smart meter” technology. For more information on Master Meters, please click on the link provided below.

[www.mastermeter.com](http://www.mastermeter.com)

Facts regarding the City of Mt. Washington project:

- The project is expected to take approximately six months to complete.
- PMI, Inc. is the installation contractor.
- It takes approximately 5-10 minutes to change out a single meter.
- When PMI, Inc. arrives at a customer’s home a representative will knock on the door to let the customer know they are there to change out the meter. If no one answers the door, they will proceed with the work and leave a door tag advising the meter has been changed. Ideally, we would like to proceed when on site, but certainly don’t want to cause any inconvenience if the customer is home . PMI will work with your schedule..

We greatly appreciate your cooperation with this project and look forward to providing all of our customers this exciting technology.

Thank you.